

# **Student Success Toolbox Project**

**Phase Two Report** 

**Appendix One** 

**Digital Tools Database** 

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Institution	Tool Name	Tool Description	Tool Links
EU (UK)			
UK Open Univers	ity		
	Using social networking tools: guidance for OU students	Social networking, including OU and non-OU options. Guidance for usage of both	http://www8.open.ac.uk/students/essential-documents/files/essential-docs-pl/file/ecms/web-content/social-networking.pdf
	The Open University Facebook page- student experiences in OU	Facebook page	http://www.facebook.com/pages/Milton-Keynes/The-Open-University/7084005675 (video)
	The Open University Library Facebook page	Facebook page	http://www.facebook.com/pages/Milton-Keynes/The-Open-University-Library/57072763224
	"Course profiles"	Facebook app	http://www.facebook.com/apps/application.php?id=4472914735
	My OU Story	Facebook app	https://apps.facebook.com/myoustory/
	@openuniversity	twitter profile	
	@ou_community	twitter profile	
	Open University Students' Association Forum	discussion forum	http://learn1.open.ac.uk/site/OUSA-STUDENTS
	Open University Students' Association Facebook	Facebook page	http://www.facebook.com/OUstudents
	Open University Students' Association Twitter	Twitter profile	https://twitter.com/OUstudents
	Videos	Videos on YouTube	http://www.youtube.com/user/TheOpenUniversity
	Podcasts	on iTunes U	
	OpenLearn	OER resources	http://www.open.edu/openlearn
	Photos	Flickr	https://www.flickr.com/photos/the-open-university/sets/
	Open University Business School LinkedIn Group	social networking; LinkedIn Group	http://www.linkedin.com/groups?mostPopular=&gid=3489903
	Open University Business School Alumni LinkedIn Group	Alumni network	
University of Leicester	Has a "Student Learning Development Centre" Email: studyhelp@le.ac.uk		
	Blackboard		
	Learn at Leicester page		http://www2.le.ac.uk/students/studying/learnatleicester
	Health and Wellbeing self-help guides		http://www2.le.ac.uk/students/studying/health-and-welfare
	Succeed in Your studies page		http://www2.le.ac.uk/offices/ld/resources/writing/writing-essays-tour

	Writing Essays Tour	Guide to writing essays	http://www2.le.ac.uk/offices/ld/resources/writing/writing-essays-tour
	Library videos	digital skills tutorials	https://www.youtube.com/user/davidwilsonlibrary/featured
	Also has Facebook, Twitter, LinkedIn, YouTube, flickr, google plus, Soundcloud		
	Has courses on Futurelearn.com		
	Student bloggers	blogs	http://studentblogs.le.ac.uk/
	Video of Distance Learners	video	https://youtu.be/hJHT0YxjLgw
	Multiple start times every year		
	Resources online for maths skills		http://www2.le.ac.uk/offices/ld/mathematics-help-centre/mathematics-support
The University of Edinburgh	Online learning (postgraduate) and MOOCs		http://www.ed.ac.uk/studying/online-learning/about
	online.learning@ed.ac.uk		
	Online open day for distance learners (April 29)	orientation/ open day	http://www.ed.ac.uk/news/2015/online-open-day-090415
	VUE - Virtual University Edinburgh (SecondLife)	VLE	http://vue.ed.ac.uk/
	VUE - Virtual University Edinburgh (OpenSim)	VLE	http://vue.ed.ac.uk/sl/vrpa/vrpa-meeting-2011-09-15-minutes.txt
	"Expectations"	webpage	http://www.ed.ac.uk/studying/postgraduate/online-distance-learning/expectations
	- Virtual Learning Environment, e.g. Moodle, Learn or WordPress		
	- Collaborate Wikis		
	- Blogs		
	- Video streaming		
	- Discussion boards and forums		
	- Virtual worlds, e.g. SecondLife		
	- Virtual Classrooms, e.g. Blackboard		
	Student testimonials	video	http://www.ed.ac.uk/studying/postgraduate/online-distance-learning/student-experience/overview
			http://blog.inf.ed.ac.uk/atate/2015/03/18/virtual-world-best-practice-in-education-2015/

The University of Liverpool	"Study online, graduate on campus" video for Online Degrees, on 1st online programmes page	video	
	"What to expect" page: study is "collaborative, relvant, international, challenging, flexible and focussed,	web page	
	Youtube playlist (6 videos)	YouTube channel	https://www.youtube.com/playlist?list=PLUqcV9W2zW0v4E_75W6t Ctlelg4fkTTjz
	Video: "who we are: University of Liverpool online"	video	
	Video: "our online classroom" (3/6 in playlist)	video	https://www.youtube.com/watch?v=LTU-ucK6Yak&list=PLUqcV9W2zW0v4E_75W6tCtleIg4fkTTjz&index=3
	- Lens; learning portal "Learn, Evolve, Network, Socialise"	LMS (blackboard)	
	- Discussion forums "main way students interact with each other"	discussion forum	
	Video: Top Tips from the University of Liverpool Online	video	https://www.youtube.com/watch?list=PLUqcV9W2zW0v4E_75W6t Ctlelg4fkTTjz&v=VA8v2AkSHhI
	- "always review the centre for student success"		
	Centre for Student Success	webpage	http://www.support.liverpool-online.com
	- Step Four: Student Readiness Orientation	webpage	http://www.support.liverpool-online.com/new-students/step-four
	- get ready courses		http://www.getready.liverpool-online.com/
	- Step Five: Student Community	webpage	http://www.support.liverpool-online.com/new-students/step-five
US	FACTS.org (Florida)		
Pennsylvania State University			https://pennstate.qualtrics.com/jfe/form/SV_7QCNUPsyH9f012B
	http://adultlearner.psu.edu/ways-to-learn		
	Student services		
	- Admissions Services staff		
	- Academic Adviser		
	Learning Style Inventory (self-assessment)		http://www.personal.psu.edu/bxb11/LSI/LSI.htm
	iStudy for Success modules	tutoriala	http://istudy.psu.edu/
	Study skills		

- Academic Integrity, Plagiarism, and Copyright	http://tutorials.istudy.psu.edu/academicintegrity/
- conducting an interview	http://tutorials.istudy.psu.edu/interviewing/
- active reading	http://tutorials.istudy.psu.edu/activereading/
- basic statistics	http://tutorials.istudy.psu.edu/basicstatistics/
- databases	http://tutorials.istudy.psu.edu/databases/
- e-portfolios at Penn State	http://tutorials.istudy.psu.edu/e-portfolios/
- Learning Online - are you Ready?	http://tutorials.istudy.psu.edu/learningonline/
- Making Revisions and Using Markup Symbols	http://tutorials.istudy.psu.edu/makingrevisions/
- Note-taking	http://tutorials.istudy.psu.edu/notetaking/
- Peer Tutoring	http://tutorials.istudy.psu.edu/peertutoring/
- Source Evaluation and Search Strategies	http://tutorials.istudy.psu.edu/sourceevaluation/
- Test Anxiety	http://tutorials.istudy.psu.edu/testanxiety/
- Testing and Assessment	http://tutorials.istudy.psu.edu/testing/
- Time Management	http://tutorials.istudy.psu.edu/timemanagement/
- Written Reports	http://tutorials.istudy.psu.edu/writtenreports/
Life Skills	
- Active Listening	http://tutorials.istudy.psu.edu/activelistening/
- Brainstorming	http://tutorials.istudy.psu.edu/brainstorming/
- Celebrating Diversity in the Classoom	http://tutorials.istudy.psu.edu/celebratingdiversity/
- Concept Maps	http://tutorials.istudy.psu.edu/conceptmaps/
- Conflict Management	http://tutorials.istudy.psu.edu/conflictmanagement/
- Oral Presentations	http://tutorials.istudy.psu.edu/oralpresentations/
- Planning Your Time with Gantt Charts	http://tutorials.istudy.psu.edu/ganttcharts/
- Problem Solving	http://tutorials.istudy.psu.edu/problemsolving/
- Stress management	http://tutorials.istudy.psu.edu/stressmanagement/
Job Skills	
- Resume Writing	http://tutorials.istudy.psu.edu/resumewriting/
- Writing and the College Experience	http://tutorials.istudy.psu.edu/writingcollege/

	- Consuming and Creating in the Digital Age: How Fluent Are You?		http://tutorials.istudy.psu.edu/techfluency/
	Media Commons Tutorial Library		http://mediacommons.psu.edu/instruction-training/tutorials/
	Media Commons		http://mediacommons.psu.edu/
Arizona State University	http://asuonline.asu.edu/		"rethinking higher education. online" "same content, upgraded delivery: our online degree programs are effective, flexible and smart. Unlike a standard online lecture, ASU's online courses are highly interactive, engaging each student and ensuring the subject matter is fully understood. This structure also failtates interation with the highly recognized facult on campus and classmates to encourage learning through collaboration"
ASU	"A consistent experience, no matter what course" Course finder		http://asuonline.asu.edu/online-degree-programs
	"We help you stay on track" student supports		http://asuonline.asu.edu/why-asu-online/support
	(Partnered with Google to offer students their Apps for Education)		
	Online new student Orientation "your roadmap to success"		http://online-student-welcome.asu.edu/
	- intro to ASU Online		
	- getting started		
	- preparing for classes		
	- staying connected		
	- emails from professors every week asking how doing, letting know how doing.		
	- "Hallway conversations"	Discussion Forum	
	Community		
	- "Sparky world tour"	community building/belonging	https://www.pinterest.com/asuonline/sparky-world-tour/
	- online clubs		http://asuonline.asu.edu/clubs
	"SucceedOnline" Resources for Students Learning Online	blog (by staff members)	http://succeedonline.asu.edu/
	- Tips for ASU Online Student Success	video	http://succeedonline.asu.edu/2015/01/30/tips-asu-online-student-success/
University of Maryland University College	Learning Experience Online	overview	http://www.umuc.edu/students/leo/

	No-cost online class "CAPL 101: Creating Your Learning Plan"	pre-induction class/student readiness course	
	Pre-class checklist		http://www.umuc.edu/getstarted-undergrad/checklists/pre-class-checklist.cfm
	Classroom Orientation		http://www.umuc.edu/getstarted-undergrad/classroom-orientation/index.cfm
	Get comfortable with your online learning environment		http://www.umuc.edu/getstarted-undergrad/academic-success/interacting-in-the-online-classroom.cfm
	Your UMUC team		http://www.umuc.edu/getstarted-undergrad/myteam/index.cfm
		studentsuccess@umuc.edu	
University of Wisconsin. Colleges online.	(Virtual school)	http://online.uwc.edu/	
	Desire2Learn demonstration site		https://uwconl.courses.wisconsin.edu/
	tools:		
	- calendar		
	- classlist		
	- ePortfolio		
	- grades		
	- groups		
	- Locker		
	- user progress		
	Communications		
	- chat		
	- discussions		
	- email		
	- news		
	- online rooms		
	Activities		
	- Discussions		

	- dropbox		
	- ePortfolio		
	- quizzes		
	- surveys		
	Online Etiquette Guide	Guide/ webpage	http://online.uwc.edu/technology/etiquette
Southern Hemisphere			
Deakin University, Melbourne	http://www.deakin.edu.au/students/study- support/academic-resources/digital-study-tools	liz.johnson@deakin.edu.au	
	Digital Study Skills	skills tutorials	
	Deakin Anywhere	guide to using resources (also provided)	http://www.deakin.edu.au/about-deakin/administrative-divisions/esolutions/strategic-services/deakin-anywhere
	The Deakin eStrategy		
	- PDF	policy document	http://www.deakin.edu.au/data/assets/pdf_file/0003/143805/deakin-esolutions-strategy.pdf
	- video about future of education	video	http://air.deakin.edu.au/public/media/entry_id/0_vrtouwbb
	Cloud (online) study		
	Get started	orientation	http://www.deakin.edu.au/students/get-started
	- unistart	tutorials	http://www.deakin.edu.au/students/study-support/new-students
	- iDeal	language tool	http://www.deakin.edu.au/students/study-support/language-and-communication/ideal
	e-Learning strategy secrets	video (animated)	https://www.youtube.com/watch?v=u29ZjZvSG2o
	faces of DeakinPrime		
	DeakinSync		
	Unistart		
	Discussion boards		
	Peer Assisted Study Sessions (PASS)		
Open Universities Australia	http://www.open.edu.au/		
	Student advisors		http://www.open.edu.au/student-admin-and-support/student-support-services/getting-advice/
	- pop out chat window		

	Why study online?	information, webpage	http://www.open.edu.au/getting-started/why-study-online/flexibility
	Let's connect	social networks	end above page
	Getting started	information, webpage	http://www.open.edu.au/getting-started/
	- case study video	video	
	OUA Education Solutions Retention and Success program	policy document/advertisement	http://www.open.edu.au/content/documents/education-solutions/student-retention.pdf
	- steps: Thinking about study, enrolling in the unit, waiting to start, beginning the unit, getting to the census date, completing the unit		
	- supports: CHECK-IN	mails and social media. How are you going, how can we help you?	
	- 24/7 SUPPORT	Online tutorial support	
	- STUDENT COACHING AND COUNSELLING	Phone, email, Skype	
	- STUDENT SUCCESS	Outreach calls to new and continuing students at risk; inbound calls for all students	
	- PREPARE FOR UNI LEARNING AND OTHER PREP UNITS	Building confidence and skills	
Charles Sturt University	Study Link	Barney Dalgamo	bdalgarno@csu.edu.au
	Study materials		
	Study Link	short courses, academic skills	http://www.csu.edu.au/studylink/home
	- Weekend workshops: Transition from TAFE/VET to University	transition courses	http://www.csu.edu.au/studylink/subjects/transition/sss028
	online support		http://www.csu.edu.au/distance-education/starting-at-csu/online-support
	- student.csu (CSU Interact)	LMS	
	- online forums		
	Online learning	information, webpage	http://www.csu.edu.au/distance-education/what-is-distance-education/online-learning

University of New England	tUNEup	E-mail: lih@une.edu.au	
60 years of distance ed	Flexible learning options	information/webpage	http://www.une.edu.au/study/study-options/flexible-learning-options
	study online	information/webpage	http://www.une.edu.au/study/study-online
	tUNEup from home	self-study tutorials	http://www.une.edu.au/current-students/resources/academic-skills/workshops-and-courses#tunehome
University of Southern Queensland	http://www.usq.edu.au/Home/learningcentre/usqstudydesk-skills		
	Academic Success Calendar		
	Smartthinking		
	ePortfolio	portfolio	http://www.usq.edu.au/learningcentre/usqstudydesk-skills/eportfolio
	UConnect	student portal	http://www.usq.edu.au/learningcentre/usqstudydesk-skills/uconnect
	USQStudyDesk skills	information	http://www.usq.edu.au/learningcentre/usqstudydesk-skills/usqstudydesk
	Blackboard - your online classroom	LMS	http://www.usq.edu.au/learningcentre/usqstudydesk-skills/blackboard
	Turnitin	assignments, referencing	http://www.usq.edu.au/learningcentre/usqstudydesk-skills/turnitin
	Internet basics	tutorials	http://www.usq.edu.au/learningcentre/usqstudydesk-skills/internet
	"Intensive mode"		http://www.usq.edu.au/study/modes/full-part-time
Massey University	M.T.Rees@massey.ac.nz		
	Stream	VLE (video)	https://youtu.be/lvxVSq36Kik
	Workload Calculator	calculator, time-management	http://www.massey.ac.nz/~arowatt/Mockup01.html
	OWLL: The Online Writing and Learning Link		http://owll.massey.ac.nz/
	- Academic writing	tutorials	
	- Assignment types	tutorials	
	- sample assignments	tutorials	
	- referencing	tutorials	
	- study skills	tutorials	

	- tests and exams	tutorials	
	- computer skills	tutorials	
	- postgraduate study	tutorials	
	- distance study	tutorials	
	- ESOL study	tutorials	
	- maths and statistics	tutorials	
	- Maths First	website	http://mathsfirst.massey.ac.nz/
	- CAST textbooks	free e-Textbooks	http://cast.massey.ac.nz/collection_public.html
	Planning your study		
	- Assignment Planning Calculator	calculator, time-management	http://owll.massey.ac.nz/academic-writing/assignment-planning-calculator.php
	Distance learning homepage		http://www.massey.ac.nz/massey/learning/distance-learning_home.cfm
	- Distance Learning readiness quiz	quiz	https://connect.massey.ac.nz/distance_Learning
	- workload planning tool	time-management	http://www.massey.ac.nz/massey/learning/distance-learning/workload-planning-tool.cfm
	- weekly planner	time-mangement	http://www.massey.ac.nz/massey/fms/Distance%20Learning/Tools/Weekly-Planner.doc?6DEE9C82D60F99254CC27FEB527B1331
	- sample study material		https://connect.massey.ac.nz/studypreview
	- literacy and numeracy skills	skills tutorials	see OWLL
University of South Australia	http://www.unisa.edu.au/study-at-unisa/new-students/start/smart-start/		
	Studying externally		http://www.unisa.edu.au/Study-at-UniSA/New-students/Studying-externally/
	- prepare (10 steps to get started)		http://www.unisa.edu.au/Study-at-UniSA/New-students/Studying-externally/Ten-steps/
	- stay on track		http://www.unisa.edu.au/Study-at-UniSA/New-students/Studying-externally/Weekly-tasks/
	- stay motivated		http://www.unisa.edu.au/Study-at-UniSA/New-students/Studying-externally/Staying-motivated/
	Learning and Teaching Unit		http://www.unisa.edu.au/Student-Life/Support-services/Learning-and-Teaching-Unit/

	Study planners	study planner	http://w3.unisa.edu.au/languageandlearning/resources/planners.as
	L3 - Language, academic and professional Literacies and Learning skills		http://www.unisa.edu.au/L3
	Off-campus Library Service		http://www.library.unisa.edu.au/students/services-for-you/off-campus-library-service/
Asia			
Malaysian E- University (AeU)			
	Personalised learning	one page pdf	http://www.aeu.edu.my/sites/default/files/slider_readmore_personal ised.pdf
	Student testimonials	videos	http://www.aeu.edu.my/latest-videos
	eLearning Workshop by Dr John Clayton		https://www.youtube.com/watch?v=XcQaKjNrmBw
	Blended Learning	information/webpage	http://www.aeu.edu.my/learning-experience/blended-learning
Korea National Open University		ide@knou.ac.kr	research centre in Korea, adopting ICT as a "critical component of today's delivery of education"
	5 studies, KNOU Institute for Distance Education		http://ide.knou.ac.kr/english/knou02/index04.html
	- South Korea's e-learning in Lifelong learning from 2010 e-ASEM White Paper	paper	http://ep.knou.ac.kr/portal/epo/service/initIntgBdotList.do?blbdNo=1 154&epTicket=LOG#this
	- A research on the actual condition of the enrolled students for 2008	paper	http://ep.knou.ac.kr/portal/epo/service/initIntgBdotList.do?blbdNo=1 154&epTicket=LOG#this
	- 2008 Annual Statistics of KNOU	paper	http://ep.knou.ac.kr/portal/epo/service/initIntgBdotList.do?blbdNo=1 154&epTicket=LOG#this
	- A study on the Status Survey for the New and Transfer Students in 2007	paper	http://ep.knou.ac.kr/portal/epo/service/initIntgBdotList.do?blbdNo=1 154&epTicket=LOG#this
	- A study on the Status Survey for the Enrolled Students in 2006	paper	http://ep.knou.ac.kr/portal/epo/service/initIntgBdotList.do?blbdNo=1 154&epTicket=LOG#this
	Prime college		http://www.knou.ac.kr/engknou2/
	Non degree courses	course	http://prime.knou.ac.kr/
	KNOU OER	open educational resources	http://oer.knou.ac.kr/
Open University of Hong Kong			

	Reasons for student drop out at OU Hong Kong	internal study	http://www.ouhk.edu.hk/CRIDAL/papers/student_drop_out_1.pdf
	Different types of courses		http://www.ouhk.edu.hk/wcsprd/Satellite?pagename=OUHK/tcPage 2008⟨=eng
	- eLearning programmes		
	- part-time face to face		
	- distance learning programmes		
	Free courseware	course	http://freecourseware.ouhk.edu.hk/fc/php/index.php?lang=e
	YouTube	videos	https://www.youtube.com/user/OpenUofHK/videos
Singapore Institute of Management/SIM University			
	On campus courses		
	- Learning Critically and Creatively with Mind Maps		http://tlc.unisim.edu.sg/events-students.html
	- Successful learning at UNISIM		
	- Introduction to Academic Writing		
	A Practical Guide to Answering Essay-based exams and assignments		
	Prospective students	videos	http://tlc.unisim.edu.sg/for_students/learning_resources/e-modules/SD101-Studying-At-UniSIM/html/study_schedule.html
	- course registration	video	http://tlc.unisim.edu.sg/for_students/learning_resources/e-modules/SD101-Studying-At-UniSIM/html/course_registration.html
	- study schedule	video	http://tlc.unisim.edu.sg/for_students/learning_resources/e-modules/SD101-Studying-At-UniSIM/html/study_schedule.html
	- study tips	video	http://tlc.unisim.edu.sg/for_students/learning_resources/e-modules/SD101-Studying-At-UniSIM/html/study_tips.html
	- academic progress	video	http://tlc.unisim.edu.sg/for_students/learning_resources/e-modules/SD101-Studying-At-UniSIM/html/academic_progress.html
	- self-directed learner	video	http://tlc.unisim.edu.sg/for_students/learning_resources/e-modules/SD101-Studying-At-UniSIM/html/self_directed_learner.html
	- support services	video	http://tlc.unisim.edu.sg/for_students/learning_resources/e-modules/SD101-Studying-At-UniSIM/html/support_services.html

	The UniSIM Advantage	marketing material, video	http://www.unisim.edu.sg/Why%20UniSIM/Advantage/Pages/Advantage.aspx
	- admissions video	video	
	Facebook		https://www.facebook.com/UnISIM
Africa			
University of South Africa			
	What is Open Distance Learning (ODL) and is it for me?	graphic	http://www.unisa.ac.za/Default.asp?Cmd=ViewContent&ContentID =24079
	- myUnisa	VLE	
	- e-solutions	affordable technology	
	- Are you ready for ODL? quizes	quiz	
	- Part 1: abilities profile	quiz	http://www.unisa.ac.za/Default.asp?Cmd=ViewContent&ContentID =24083
	- Part 2: addresses personal circumstances	quiz	http://www.unisa.ac.za/Default.asp?Cmd=ViewContent&ContentID =24115
Distance Learning Institutions for Profit			
University of Phoenix			
	Risk-free period program		
	Career GPS "Phoenix Career Guidance System"	career guidance	
	Phoenix Prep Centre	pre-induction guidance	https://www.phoenix.edu/experience.html?path=%2Fexperience%2Fprep-center.html
	PhoenixConnect(R)	"academic social network"	http://www.phoenix.edu/students/how-it-works/online-resources/phoenix-connect.html
	University Library	library	http://www.phoenix.edu/students/how-it-works/online-resources/online-university-library.html
	Productivity tools	LMS/VLE	http://www.phoenix.edu/students/how-it-works/online-resources/productivity-tools.html
	Expectations video	video	http://www.phoenix.edu/students/how-it-works/getting-started.html
	Centre for Mathematics Excellence	maths tutorials, videos, practice tests	http://www.phoenix.edu/students/how-it-works/online-resources/center-for-mathematics-excellence

	Centre for Writing Excellence	array of tools, including plagiarism checker	http://www.phoenix.edu/students/how-it-works/online-resources/center-for-writing-excellence
	Tuition and fees calculator	questionnaire	http://www.phoenix.edu/tuition_and_financial_options/financial-plan-services/tell-us-about-yourself
	University of Phoenix Mobile App	mobile app	http://www.phoenix.edu/students/how-it-works/online-resources/university-of-phoenix-mobile-app.html
	Virtual Organisations platform	learning resource	http://www.phoenix.edu/students/how-it-works/online-resources/virtual-organizations.html
	SImulations		
	Learning team	collaborate with other learners	http://www.phoenix.edu/students/how-it-works/student_experience/learning-teams.htmlhttp://www.phoenix.edu/students/how-it-works/student_experience/learning-teams.html
	Graduation team	staff	http://www.phoenix.edu/students/how-it-works/student_experience/graduation-teams.html
American Public University	APU Virtual Tour (4 videos)		
	1. Academic experience	video of staff	http://wpc.242f.edgecastcdn.net/00242F/homepage/virtual-tour/index.htm
	2. Online Classroom	video; voiceover presentation. Transcript.	
	3. Community of Learners	video, staff and students. Transcript	
	4. Student outcomes	video with successful students. Transcript	
	Centre for Teaching and learning	webpage	http://www.apus.edu/ctl
	Academic Integrity: Citation and Plariarism	webpage	http://www.apus.edu/ctl/students/
	Office 365		
	Skills development		
	- Maths Skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/math.htm
	- Note Taking Skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/note-taking.htm
	- Reading skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/reading.htr
	- Research skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/research.h

	- Test taking skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/test-taking.htm
	- Vocabulary Skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/vocab.htm
	- writing skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/writing.htm
	- IT Skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/it-skills.htm
	- Life & Study skills	webpage, tutorial	http://www.apus.edu/ctl/students/skills-development/life-and-study-skills.htm
Kaplan University	Pop-up window "chat with an advisor now"		http://go.kaplanuniversity.edu/
one-year retention (2013-2014) 55%	"The Kaplan Committment" Free three-week trial		
http://www.kaplanu niversity.edu/Kapla n-University- Academic- Report.pdf	Kaplan University Net Price Calculator	Calculator	https://kaplannpc.regenteducation.net/
	KU Campus App	App	http://www.kaplanuniversity.edu/student-experience/online-education.aspx
	"online learning experience"	webpage	http://www.kaplanuniversity.edu/student-experience/online-education.aspx
	- classroom		
	- mobile services		
	- library		http://www.kaplanuniversity.edu/academic-support/academic-library.aspx
	- video tutorials		http://kaplan.libanswers.com/search/?topics=video%20tutorials
	- T.O.R.C. H (copyright)	video tutorial	
	- Advisors		
	- Your schedule		
	Writing Centre		https://kucampus.kaplan.edu/Security/Login?ReturnUrl=%2fMyStudies%2fAcademicSupportCenter%2fWritingCenter%2fWritingReferenceLibrary%2fTheWritingProcess%2fTheWritingProcessAnOverview.aspx