Flexible Learner Success Toolbox Project

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This poster reports on an externally funded research and development project currently in progress in the Republic of Ireland. The project seeks to address the problem of effective transitions and the foundations for student success during the initial stages of the study lifecycle with a specific focus on adult, undergraduate, flexible learners. Enhancing retention and completion rates of this group of flexible learners is a significant problem both globally and within the Irish context. Although the number of flexible learners in Ireland is relatively low in comparison to many other countries, around 17% of all undergraduates (HEA 2012), there are increasing concerns about their ability to progress towards successful completion. Set against this backdrop and with support from the National Forum for the Enhancement of Teaching and Learning in Higher Education [teachingandlearning.ie], the project involves an initiative to address this problem by four partner institutions.

The particular focus of this project is on providing resources to institutions/discipline teams to help them support their flexible learners through key transitions in the early stages of the study lifecycle: from thinking about study, making choices, the registration process and through to the first few weeks. This crucial transition period may be enhanced by the availability of appropriately designed digital readiness and preparation tools, which help to scaffold both prospective students and those about to embark on online/distance study for the first time.

- **Phase 1 & 2**
  - Establishing the Project
  - An analysis of current literature and digital readiness tools in use internationally

- **Phase 3 & 4**
  - Creation of a toolbox of digital readiness tools
  - Pilot, evaluate and augment the tools

- **Phase 5**
  - Produce a Digital Guide for Supporting Flexible Learners for institutions/discipline teams
  - Deliver workshops on how to support flexible learner transition and make tools/guide available through Creative Commons

**Significant public results:** At least eight digital tools will be produced as OERs that the Higher Education sector can use to enhance the readiness and success of flexible learners; a Digital Guide for Supporting Flexible Learners will be published to support these tools; a series of workshops will be offered to assist other institutions to adapt and implement the digital readiness and preparation tools; a comprehensive report will be published with a literature review on supports and interventions that can be developed to enhance the success of flexible learners.

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